

Voces Latinas
Job Description



POSITION: Crisis Counselor/Project Hope - Full-Time/Temporary

SALARY: \$30/per hour (35 hours a week)

REPORTS TO: Program Coordinator

Mission: Voces Latinas (VL) aims to reduce the rate of HIV transmission among immigrant Latinos by empowering, educating, and providing leadership and advocacy training to enable them to make healthier decisions for themselves and their families. Through collaborative relationships, we connect immigrant Latinos with culturally and linguistically sensitive resources and services to address their immediate needs, which allows them to identify with their risk for HIV/AIDS.

Voces Latinas reaches close to 3,000 immigrant Latinas each year through its outreach and programs which include: HIV and STI counseling and testing; linkage to care; Spanish HIV educational workshop series; Saturday arts and crafts support group session for isolated immigrant Latinas; supportive case management and individual counseling for Latinos who are at risk of or living with HIV including access to pre-and-post exposure prophylaxis (PrEP/PEP); connection to culturally and linguistically appropriate services; providing *Promotoras* (peer advocates) trainings yearly to become peer leaders; hold public forums and events; provide intimate partner violence prevention and intervention to immigrant Latinas; community mobilization project which involves partnering with local businesses. VL also provides support to young men who have sex with men (YMSM) through an evidence based intervention called Holatinos as well as HIV prevention that includes testing and connection to PrEP/PEP.

Voces Latinas seeks trained professionals to serve as Crisis Counselors for the Project Hope Crisis Counseling Center, an emotional support helpline that provides crisis counseling to help New Yorkers cope during the COVID-19 pandemic. The Crisis Counselors will be responsible for providing community outreach to promote Project Hope, basic support, public education, and referrals. This position requires that the Crisis Counselors be trained in psychological first-aid and conduct individual and group crisis counseling sessions. This is a temporary full-time position.

Essential Duties/Responsibilities:

- Perform outreach to targeted community throughout Queens either in-person or virtually
- Provide education about COVID crisis support services to community members
- Utilized NOWPOW database system for referrals
- Provide support to those in crisis due to COVID-19 pandemic
- Attend and complete all project trainings for HIPPA, CITI, and Core Content
- Conduct individual and group crisis counseling using psychological first aid
- Keep up to date documentation and data entry system
- Other duties as required

QUALIFICATIONS:

- BA or 5 years experience in crisis counseling, crisis intervention, mental or psychological first aid
- Sensitivity to and experience with the needs and circumstances of people with HIV disease or other life-threatening illness, including issues related to domestic violence, diversity, mental illness, and marginalized populations.
- Comfortable interacting in urban populated settings
- Commitment to service as a personal value
- Familiar with resources in Queens County

- Advocacy in issues pertaining to the Latino community
- Excellent written and oral communication skills
- Willing to learn and be flexible
- Bilingual (Spanish and English)

Voces Latinas offers a competitive compensation and fringe benefits package including health insurance, short term disability, family medical leave, and generous vacation/sick/holiday leave.

Voces Latinas is an equal opportunity employer and complies with all federal, state, and local laws which prohibits discrimination in employment. People of color, Afro-Latinx, trans people, women, people with intersex conditions, people who have lived in poverty, people with disabilities, immigrants, and lesbian, gay, bisexual, and queer people are strongly encouraged to apply.

Please send cover letter and resume to:

Lissette Marrero, MSW – Human Resources at lmarrero@voceslatinas.org