



Voces Latinas Job Description

POSITION: Patient Navigator Ending the Epidemic (ETE) Program

SALARY: \$50K

REPORTS TO: ETE Coordinator

Mission: Originating as a woman's volunteer organization, Voces Latinas was founded in 2003 with the mission to reduce the rate of HIV transmission and violence among immigrants Latinas by empowering, educating, and providing leadership trainings enabling them to use their voice and make healthier decisions for themselves and their families. Our reach expanded in 2011 to include all immigrant Latine groups including LGBTQIA+, day laborers, sex workers, undocumented, and other sub-populations often gone invisible yet also impacted by HIV and violence. As a direct services agency, Voces Latinas provides culturally responsive services that address immediate needs including intimate partner and gender-based violence, mental health issues, healthcare access, and HIV/STI prevention. Voces Latinas is unique in how we address the social determinants of health experienced by immigrant Latine including oppression, poverty, discrimination, threat of deportation, interpersonal violence, sexual violence, and survival sex. Our expertise lies in our identification and understanding of the immigrant experience and the barriers that come along with such an experience.

Voces Latinas serves over 5,000 immigrant Latinas each year through its outreach and programs which include: HIV and STI counseling and testing; linkage to care; Spanish HIV educational workshop series; Saturday arts and crafts support group session for isolated immigrant Latinas; supportive case management and individual counseling for Latinas who are vulnerable or living with HIV including access to pre-and-post exposure prophylaxis (PrEP and PEP); connection to culturally and linguistically appropriate services; providing Promotores (peer advocates) trainings yearly to become peer leaders; hold public forums and events; provide intimate partner violence prevention and intervention to immigrant Latinas; community mobilization project which involves partnering with local businesses. VL also provides support to members of the LGBTQIA+ through HIV prevention services that includes HIV/STI testing and connection to PrEP and PEP.

Voces Latinas seeks a Patient Navigator to provide client navigation services for people living with HIV. This position is responsible for being the direct point of contact for care management, service planning and connection to services. The overall goal of this position is to support clients living with HIV achieve and maintain viral suppression.

Essential Duties/Responsibilities:

- Develop a service plan for each client with goals and action steps for obtaining healthcare coverage
- Connect clients to HIV medical and mental health care
- Connect clients to lab work that monitors their viral load
- Provide treatment adherence counseling
- Conduct Motivational Interviewing
- Assess clients every 6-months
- Provide Health Literacy to clients
- Data entry into ETO
- Attend grant and programmatic meetings
- Represent Voces Latinas at meetings and forums in an utmost professional manner
- Keep up with the latest information on HIV
- Other duties as required

QUALIFICATIONS:

- A.A. degree in public health, community health education or related field
- Minimum of 5 years' experience in social service and HIV
- Knowledge of antiretroviral therapies and viral suppression of HIV
- Knowledge of conducting HIV counseling and testing
- Knowledge of HIV Care Continuum; Status Neutral; NYC ETE Plan; ETE Blueprint; Ending the Epidemic: A Plan for America
- Familiarity of the ETE Dashboard
- Understanding of trauma informed care
- Understanding the priority populations served by this contract

- Commitment to service as a personal value
- Sensitivity to and experience with the needs and circumstances for immigrant populations and LGBTQIA+ communities
- Excellent written and oral communication, organizational and time management skills
- Strong interpersonal skills, creativity and flexibility
- Ability to work independently and as part of a team
- Cultural humility, awareness and responsiveness
- Computer skills (Word, Publisher, Excel, ACCESS)
- Ability to read, write and speak English and Spanish

Voces Latinas offers a competitive compensation and fringe benefits package including health insurance, short term disability, family medical leave, and generous vacation/sick/holiday leave.

Voces Latinas is an equal opportunity employer and complies with all federal, state, and local laws which prohibits discrimination in employment. People of color, Afro-Latinx, trans people, women, intersex people, people who have lived in poverty, people with disabilities, immigrants, and lesbian, gay, bisexual, and queer people are strongly encouraged to apply.

Please send cover letter and resume to:

Lisette Marrero, MSW – Human Resources at lmarrero@voceslatinas.org